

# Ben Glasser

## Fullstack Software Developer

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### PROFESSIONAL PROFILE

*My history illustrates a track record of successfully designing, building, and launching new software products. The achievements of which I am most proud have resulted in the creation of new verticals, the diversification of revenue streams, and had a direct impact on bottom lines.*

*Some notable tech I have worked with professionally includes Javascript, AngularJS, ReactJS, Python, Java, Elixir, Postgres, REST, GraphQL and SIP (RFC 3261) among others.*

### EXPERIENCE

#### Divvy

Nov 2018 - Dec 2023

#### Senior Software Engineer / Team Lead

- Cobalt Team -  
Feature work and maintenance on our core product which centered around credit card transaction ingestion and processing. Also, did a significant amount of work on receipt OCR which processed thousands of receipts per day and was capable of attaching a receipt to a corresponding transaction without human intervention with a success rate in excess of 75%
- Team Titanium (Team Lead) |  
Spun up a new team of 4 engineers with a mandate to respond quickly to changing business needs by jumping on high-priority projects in order to accelerate development and get them over the finish line.
- BillPay Team (Team Lead)  
Led a team of 5 engineers as we developed our bill pay product. BillPay was the first product to expand the business's core product offerings with aspirations of adding a second stream of revenue.
- Payments Team  
Worked as an individual contributor building a payment portal to enable customers to pay balances through our web app. The project was the first microservice developed as we transitioned from a monolithic architecture to microservices. It also allowed me to write a library for ACH parsing in elixir which was particularly challenging and fun to develop.

#### Oracle

Oct 2017 - Oct 2018

#### Principal Software Development Engineer

- Maintained services and systems for Oracle Cloud Infrastructure such as antivirus, dashboards, and AAA functions across several organizations. Also, introduced automated policy enforcement on system users.

#### Jive Communications, Inc

Sep 2013 - Oct 2017 (4 years)

#### Software Developer

- As a backend java developer serving as both an individual contributor and team lead, I worked to build a complete replacement of our existing voicemail system, a core component of the platform.
- As a frontend developer, I made heavy contributions to Contact Center, the first new product ever launched outside the core platform, which added 10K MRR in the first month out of beta and enabled competition in a completely new vertical.

#### Tripwire

Jan 2013 - Jun 2013 (6 months)

#### Software Developer

- The main contributor to several support applications such as a java-based command line application to assist in troubleshooting support escalations, a web app in Clojure to run asynchronous database queries, and a python script to automate agent configuration.

#### Cambia Health Solutions

Jul 2012 - Dec 2012 (6 months)

#### Software Developer

- Made contributions to batch claims processor in order to support standards for Edifecs CORE Phase II certification.

### EDUCATION

#### Portland State University

2011 - 2013

#### Bachelor of Science (B.S.), Computer Science,

Activities and Societies: PCEP intern

#### Portland Community College

2008 - 2010

#### Associate of Science (A.S.), Computer Science,

Activities and Societies: President of Phi Theta Kappa Honor Society